



Summer 2017

General Information

Address : Merkez Mahallesi No: 11 , 07450 - Tosmur / Alanya / Antalya
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Location

Diamond Hill Resort is located in the district of Tosmur, which is 4 km from the city centre of Alanya. This is a hotel, where you can reach effortlessly and in a short space of time all details for a perfect holiday of what you are dreaming. By car it is just 10 minutes from the harbour and from the city centre of Alanya, which is well-known for its colourful nightlife and its shopping facilities . For all those, who prefer the tranquility and the nature, the transportation to the Dimçay Stream and its surroundings takes just 15 minutes.

Distances to Important Centres

Alanya : 4 km
Oba : 1 km
Antalya : 130 km
Antalya Airport : 125 km
Gazipaşa Airport : 35 km
Dim Cave : 5 km
Damlataş Cave : 5 km
Cleopatra Beach : 5 km
Hospital : 3 km
Pharmacy : 0,1km

Check in Time : 15:00

Check out Time : 11:30

Food and Beverage

Diamond Hill Resort is offering an Ultra All Inclusive Concept. The food and beverage services, which we offer to our guests concerning this concept, are detailed below:

Main Meals

Breakfast	07:00 – 10:30	Open Buffett	Diamond Restaurant
Lunch	12:30 – 14:00	Open Buffett	Diamond Restaurant
Dinner	19:00 – 21:30	Open Buffett	Diamond Restaurant
Late Dinner	23:30 – 00:30	Mini Buffett	Diamond Restaurant
Night Snack	01:00 – 06:00	Mini Buffett	Diamond Restaurant

Snacks and our Selections for You

Gözleme (Flatbread)	12:00 – 16:00	Self-Service	Beach-Bar
Snack-Service	12:00 – 16:00	Self-Service	Beach-Bar
Ice Trolley	14:00 – 16:00	Self-Service	Pool-Bar
Tea-/Coffee- and Cake-Time	14:00 – 18:00	Self-Service	Patisserie

À la Carte-Restaurant*

A la Carte-Restaurant 19:30 – 22:00 À la Carte (Turkish Cuisine)

* For the services in our À la Carte-Restaurant reservation is necessary. (Valid for a minimum stay of 7 days in our hotel) . You should make the reservation one day before at the Guest Relations Desk between 9am till 12pm . Our guests can just make one use of the restaurant for free during their stay. The A la Carte-Restaurant is closed on Sundays .

Bars

Lobby Bar	10:00 – 22:00	All alcoholic and nonalcoholic Beverages
Restaurant Bar	22:00 – 10:00	All alcoholic and nonalcoholic Beverages
Beach Bar	10:00 – 18:00	Beer and nonalcoholic Beverages
Pool Bar	10:00 – 23:30	All alcoholic and nonalcoholic Beverages
Roof Bar	21:00 – 01:00	All alcoholic and nonalcoholic Beverages

* Freshly squeezed fruit juices and some alcoholic beverages are served against charge.

Mini bar

- Cola, Fanta, Drinking water and Mineral water you will find on your arrival day in the Mini bar, which is in your room. Only drinking water will be renewed daily.

Activities – Soft Animations

- Daily sport activities – water gymnastic, dart, beach volleyball, table tennis, water polo.
- Night shows – professional performances ; like : sketches , contests, live music, beach parties, acrobat and magic shows.
- Mini Club – For children : Age of 4-12 years / Opening hours : 10:00 – 12:30 h and 14:30 – 17:30 h) / Special games, contests and mini-disco for children on areas which are specially designed for children.
- Water sports – Surfing, pedalo, canoe, banana riding, parasailing, water ski, jet ski.
- Shopping centre – mini market, photographer, bag shop , boutique, souvenir shop, pharmacy, hairdresser and others.
- Vehicle rental.
- Game room – billiards , video games, coin-operated gaming machines.

Wellness & SPA Centre

- Turkish Bath
- Fitness Room
- Sauna and Steam Room
- Indoor pool (is closed during the summer time)
- Massages – aromatic massages, herbal massages, peeling, foam massage.

Free Services and Activities

- Wireless Internet access in the lobby. [Access Name: Diamond Lobby](#)
- Following services, which are offered under the Ultra All Inclusive Concept ; like : main meals, ice cream, gözleme (flatbread) , snack-service , some alcoholic and nonalcoholic beverages, mini bar (is filled up with Cola, Fanta, Drinking water and Mineral water on your arrival day in the hotel . Only drinking water will be renewed daily) and only one use of the A la care-Restaurant.
- Use of the indoor pool and waterslides for adults and children.
- Use of the Turkish Bath, sauna und steam room..
- Fitness Room.
- Participation in the animation activities.
- Mini Club for children.
- Sunshade, sun bed and beach towel.
- Baby high chair.
- Electronic Safes in the rooms.
- Outdoor and indoor parking.

Services and Activities against Charge

- Room Service.
- Some beverages, package of ice cream and freshly squeezed fruit juices .
- Private babysitting service.
- Telephone and Fax.
- Game room, mini market, vehicle rental , hairdresser, photographer, doctor , motorized and nonmotorized water sports.
- Massage, peeling and wellness services.
- Laundry, dry cleaning and ironing services.

Beach

- Our private small pebble /sand beach is just 95 mt. From the hotel's outdoor pool area, please take the bridge that crosses over the street which will lead you to the beach via an underpass.

Beach Towels

- Beach Towels can be only retrieved with a towel card that can be issued by Hotel Reception with a refundable deposit charge which is 10 GBP/10 EURO/ 10 USD per card
- In order to issue the refund; receipts and towel cards are to be returned to the reception
- Beach Towels are available at -2 (ground) Level in SPA reception.
- Room Towels (White) are not to be removed out of rooms for any reason.
- Beach towels can be exchanged everyday at spa reception till 5pm

Room Keys

- Please do not leave the key card in the rooms.
- Please do not keep the keys next to credit cards and cell phones as keys may get demagnetized and malfunctioned
- There is a replacement charge for loss of your room keys.

Upgrade/Late C-out

- Please see a receptionist for Room Upgrade Options and Late C/out Pricing

Transportation-Shuttle-Taxi

- Please contact to hotel reception to make your transportation arrangements.
- If you are traveling with a travel operator, please check departure log book on reception desk for your departure information
- Unless, please refer to your travel guide for your pick up and departure schedules

Safe-Deposit Box

- We cannot assume responsibility for any cash or valuables left in guestrooms, so we strongly encourage you to use the hotel's safe-deposit boxes. For further help, please dial 3002 for Guest Services.